

## TERMS & CONDITIONS

### Each Proposal Includes:

- Transportation inside Greece, by bus, car or boat
- Hotel accommodation in a double or twin room (double occupancy), with breakfast.
- One meal per day
- Briefing on activities involved, if any
- Professional guide, wherever mentioned

### It does not include:

- Tickets to/from Greece
- Air tickets inside Greece, in case required so by the chosen Proposal
- Tickets to Museums, archaeological and historical sites
- Single room occupancy. In case required by the "Client", should be noted so on the field provided in the "Declaration of Interest" and he/she will be informed by the "Company" on availability and corresponding price difference.
- Any kind of insurance coverage. Participants are invited to have adequate travel insurance coverage.

In case you've chosen a Proposal that involves activities, you should bring along all required equipment, unless otherwise stated in the relevant Proposal. We are able to supply you with the necessary equipment, provided that you request so in advance, namely on the date of the "Declaration of Interest".

### Declaration of Interest and Payment

To participate in one of our Proposals, please first select the Proposal that you are interested in. Read it carefully, to learn all details involved and then declare your interest, as well as the group in which you wish to participate, filling in the "Declaration of Interest" that you can find below, next to the Price List.

When the required number of individuals for the group you have selected has been completed, our "Company" will inform you accordingly, by e-mail. After that, you have to proceed with payment of the total corresponding amount. This payment must be effected, within five (5) working days from the date of the aforesaid e-mail, through one of the procedures described online under the Price List, unless otherwise stated on the above mentioned e-mail. Upon receipt of payment, your participation is regarded as "Finally Confirmed" and you will be informed accordingly.

### Cancellation

The "Client" reserves the right to cancel his participation, until the 6<sup>th</sup> day (inclusive) before the starting day of the program. In such a case, the Company withholds, as compensation, the 50% of the participation cost and returns to the client the remaining 50%.

In case cancellation is made within the five (5) days prior to the starting day of the program, the "Client" is charged with the 100% of the cost of the program that he has chosen, unless, during this period, a substitute of the particular participation appears. Our "Company", without any commitment, will try to substitute the participation, for the client's benefit. In case the participation is being substituted, than the total amount of money that the "Client" has deposited to our account, will be fully reimbursed to him.

In case the "Client" commences the program but, for his own reasons, is forced to interrupt or to prematurely depart during the course of the program, he is not entitled to a compensation or refund of any amount from the total program cost.

### **Replacement**

The "Client" has the right, free of charge, to nominate a replacement person, in case he is unable to attend the program, provided the new participant meets the requirements of the particular program, has approved the relevant Terms and our "Company" has been informed accordingly, at least 3 working days prior to the departure date of the program.

As cancellation, or replacement day, is considered the day that our "Company" will receive the corresponding document or mail from its "Client". In case that day falls on a Saturday, Sunday or holiday, then the next working day will apply.

### **Amendment**

The Proposals are predefined and do not accept amendments from the side of the "Client", unless the "Client" has noted/declared some particularity or wish in the "Declaration of Interest", which has been approved by our "Company".

Our "Company" is obliged to re-schedule, postpone or cancel a trip in case it deems that, due to "forces majeure", governmental measures, political unrest or strikes, the program could be endangered or seriously complicated. In case the re-scheduling is not approved by the "Client", our "Company" will refund to him the total amount of money that has already collected. Any further claim by the "Client" cannot be satisfied.

Finally, in the interest of the "Client", our "Company" reserves the right to make any necessary alterations to the program of a Proposal or to the services to be rendered, due to unforeseen circumstances that might occur during the program (weather conditions, traffic obstacles, etc.) provided that these alterations will not substantially affect its overview and total concept. Our "Company" will strive to substitute such changes with services of equivalent standard and has no other obligation whatsoever. Furthermore, our "Company" is not responsible for products and services rendered to the "Client" under this program, from third parties. Taking care that the best possible options are followed every time is, obviously, our aim.

### **Liability for Risk**

The proposals and programs that include sports and other athletic activities usually involve higher level of risk and due to this, require the participants to be in excellent health status. In those cases, our "Company" takes it for granted that the "Client" is aware of the nature of the program he participates in and of the dangers involved and assumes his own responsibility for the choice. Obviously, our "Company" will assist the "Client" under the existing infrastructure, face similar incidents in case of need.

### **Service Grievances**

Should the "Client" have any service grievances during the program, he should contact and inform accordingly the equivalent service provider immediately (ex. Hotel, etc.). In most of the cases, a solution to this kind of problems is found on the spot.

### **Governing Law**

This particular agreement between the "Client" and our "Company", Arcadian Trails PC, is governed by Greek Law. In the event of legal dispute, the city of Athens is the sole place of jurisdiction.